

How to Order If Your Store Is An Independent Book Store

Please note that we can only provide you with titles from the publishers listed on your section of our website. If you would like titles from another publisher, you must contact their distribution agent directly.

Viewing titles on our online catalogue:

While our online retail catalog is a useful tool to research the publishers listed above, any book trade orders are not meant to be processed through the retail catalog. If you order through our retail catalogue your order will be processed as a retail customers and will not receive your discount. If you want your discount, you must send in the order form on the bookstore retail page of our website.

How to open your order form:

You may open the pdf order form and print it. Then you may fill it out and either mail or fax it in to the address and fax number listed on our website.

OR

Our form is created so that you may fill it out online and email it to us at orders@meluki.ca. Simply open the pdf, fill it out, click the email button on the Adobe toolbar that appears when you open the pdf. Then select the option to send the altered form as an attachment. You can also print the form or download the form and use it repeatedly.

Instructions:

Please fill in all required fields on the order form. Missing or incorrect information will result in shipping delays. Please print the order quantities beside the titles you wish to receive on the reverse side of this order form. You may mail or fax the order to Meluki Book Marketing, or you may give the form to your Meluki sales representative. If you choose to fax your order, be sure to fax both sides of the form.

Discounts

Meluki offers retail outlets and bookstores discounts based on our agreements with our publishers (generally 40%)
Schools and libraries receive a 20% discount

Terms

Net 30 days from invoice date, shipping charges will apply.

Returns

- Books may be returned for credit after 90 days of invoice date, and within 12 months of invoice date, provided they are free of any stickers and in resalable condition.
- **No cash refunds.**
- All returned products must be shipped pre-paid.
- A copy of the original invoice must accompany all returns.
- Please call before sending returns. If the above conditions are not met, the goods will be shipped back to the customer without credit at the customers expense.

Shipping and Handling

- We ship via Canpar
- Shipping is included in final price

Please email us to be put on the mailing list for our Trade Catalog